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## QUALITY POLICY STATEMENT

**Naric Pty Ltd** is a civil construction company located in Brisbane, Queensland.

Our activities include:

- Construction of residential and industrial subdivisions
- Road and bridge construction
- Major earthworks
- Project management
- Associated works

Our Integrated Management System is based on the International quality management standard ISO 9001:2015.

Our management system provides a framework for addressing the following needs:

- Availability of information and resources necessary to support our operations
- Understanding the needs of our industry and our clients
- Selection and training of staff and subcontractors to maintain high standards
- Purchasing of high quality concrete, pavement materials, piping and associated products
- Continuous quality inspection and testing practices
- Regulatory compliance and risk management
- Commitment to health and safety management
- Control of waste, and regard for our environment during all processes
- Monitoring our clients' level of satisfaction after completion of work
- Ensuring that not only our immediate clients, but also facility end-users and other stakeholders benefit from the quality of our work
- Setting and reviewing measurable business objectives
- Commitment to continuous improvement and suitability of our management system.

This statement is issued to indicate our attitude to client relationships and our standards of service. The full support of our employees, suppliers and subcontractors is sought in actively pursuing this quest for quality.



Richard Probert  
Managing Director  
Naric Pty Ltd



Ian Hargreaves  
Managing Director  
Naric Pty Ltd

Date: 19<sup>th</sup> October 2017